



Quality Policy

Our company is committed to an operating philosophy based on openness in communication & integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate.

Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery, and value. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

A. OUR PEOPLE

Our company is committed to equality in providing equal employment opportunities, embracing wholeheartedly the cultural diversity within the communities we call home.

Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. Our company is committed to:

1. Creating and nurturing an environment of success based on honesty and integrity.
2. Equitable sharing in the success of the company.
3. Empowerment through training and communication.
4. Personal and professional development.
5. Designing and providing a safe and secure work environment.

B. OUR CUSTOMERS

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

C. OUR COMMUNITY

Our company is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers.

We support the conservation of the physical environment and the prevention of pollution at our facilities.

We proactively comply with all applicable safety, environmental, legal, and regulatory requirements to which we subscribe.

D. OUR QUALITY

Our company is committed to achieving competitive excellence and providing our customers with products and services designed, produced, and maintained to meet or exceed their expectations by:

1. Complying with all customer, statutory and regulatory requirements.
2. Enabling employees to achieve business and professional goals.
3. Continually improving our processes via our QEMS.
4. Extending our QEMS practices throughout our Supply Chain.

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and world class business.